

## IT Department:

- Help Desk Intern
  - Responsibilities:
    - Provide technical support to end-users for hardware, software, and network issues.
    - Assist in diagnosing and troubleshooting technical problems.
    - Document and track support requests using help desk software.
    - Support the IT team with various projects and tasks as needed.
  - Requirements:
    - Currently pursuing a degree in Information Technology, Computer Science, or a related field.
    - Strong understanding of basic IT concepts and troubleshooting techniques.
    - Excellent communication and customer service skills.
    - Ability to work independently and as part of a team.





